

Neustar® Professional Services Data Audit Services

Better data leads to better decisions.

BENEFITS

- Reduce errors
- Speed processing
- Capture more revenue

NEUSTAR DATA AUDIT OFFERINGS

- Order Status Audit
- E911 Audit
- Directory Listing Audit
- Directory Listing Billing Audit
- End User Address Audit
- Network Inventory Audit
- Telephone Number Inventory Audit

The Neustar Professional Services Organization provides Data Audit Services to help you manage the quality of your data, which can lead to cost savings and faster revenue recognition.

A data audit will pinpoint issues and identify data discrepancies between various systems and processes that allow you to:

- Reduce fallout. Increase flow-through.
- Increase order completion rates.
- Identify root causes. Take corrective actions.

Each audit is customized to clearly define the data sources from which to draw and the values to be compared. This is a highly flexible audit of virtually any data source which you maintain, including data that Neustar maintains on your behalf within our systems.

Order Status Audit

Identify order status discrepancies to prevent fallout and speed order completion time.

Compare the order status between the Neustar Clearinghouse platform and your ordering or billing systems. Order status errors typically extend order completion time and delay fulfillment transactions for 911 and directory listings. Other issues include problems with subsequent order (MACD) submissions and conditions that require engineering intervention.

E911 Audit

Mitigate the risks of delayed emergency responses due to inaccurate or missing records.

Compare your customer records (telephone number, name and address) to the existing PSAP E911 records to ensure full emergency service coverage. Uncover and correct errors before they become a public safety issue.

BETTER DATA

- Speeds order completion time
- Increases accuracy of SMB directory listings
- Reduces the need for manual intervention
- Reduces errors and omissions of customer data
- Mitigates the risk of delay in E911 responses

Directory Listing Audit

Reduce errors and omissions by validating list accuracy before the publisher prints.

Compare records at the directory listing publisher with your customer records to ensure all listings and non-publish requests are accurate. Small and medium businesses and professionals rely heavily on print directories; printed mistakes adversely impact their business for a year and can result in costly litigation and lasting damage to your reputation.

Directory Listing Billing Audit

Stop paying for telephone numbers that are no longer yours.

Compare your telephone number ownership to the LEC directory listing invoices and Carrier Access Billing System (CABS) records. Identify business process improvements in number portability and disconnects to ensure listings are deleted and LEC charges end.

End User Address Audit

Speed processing time by minimizing manual intervention.

Depending on ordering activity, your customers' address format can vary. Ensure the integrity of the end user address by validating and equating multiple address formats needed to submit LSR and ASR, directory listing address, 911 address and billing address.

Network Inventory Audit

Identify billing discrepancies to lower ongoing costs.

Compare the network inventory CFA (Connecting Facility Assignment) to the LEC records to determine out-of-sync conditions. This audit can also include CABS billing records and LEC billing. We ensure the CFA status (spare / busy channel) and ECCKT (Exchange Carrier Circuit Identification) match LEC inventory to reduce fallout.

Telephone Number Inventory Audit

Improve the integrity of your inventory to reduce assignment errors, capture revenue and increase the accuracy of reporting and utilization.

Reconcile the data in various telephone number repositories (e.g. OSS, NPAC, switch translations and billing records) to validate ownership and status and identify numbers not captured in billing systems. Stop revenue leaks by identifying and removing unbilled service. Ensure numbers in the Customer TN Inventory are native/available for selection and that snapped back numbers are properly recycled and available.

Learn More

For more information **Call +1.877.831.3984**

Visit **www.neustar.biz/carrier-services/operational-solutions/professional-services**

About Neustar

Neustar, Inc., (NYSE: NSR) is a trusted, neutral provider of real-time information and analysis to the Internet, telecommunications, information services, financial services, retail, media and advertising sectors. Neustar applies its advanced, secure technologies in location, identification, and evaluation to help its customers promote and protect their businesses. More information is available at www.neustar.biz.